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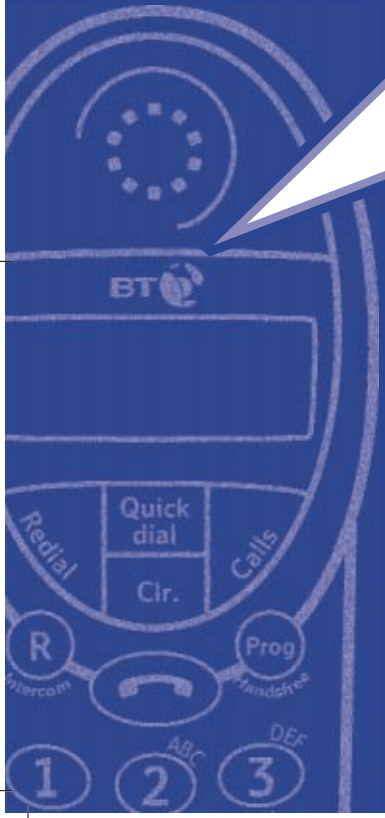
BT Freestyle 2500 – Edition 05 – 12.12.03 – 53011

User Guide

BT FREESTYLE 2500

Welcome...

to your BT Freestyle 2500 Digital Cordless Telephone and Answering Machine.



- Digital call quality with a range of up to 300 metres outdoors and up to 50 metres indoors.
- 10 Number Quickdial directory.
- Caller Display, to see who is calling and keep track of unanswered calls.
- Answering machine with up to 10 minutes recording time.
- Play, repeat and delete your messages from almost any other phone.
- Option to use the pre-recorded outgoing messages or record your own.
- BT Freestyle 2500 is a Digitally Enhanced Cordless Telephony product and GAP compatible.

This User Guide provides you with all the information you need to get the most from your phone.

You must first set up your machine before you can use it. This doesn't take long and is easy to do. Just follow the simple instructions on the next few pages.

- **Need help?**

  If you have any problems setting up or using your BT Freestyle 2500, contact the Helpline on 0870 240 3962.

  Alternatively, you may find the answer in 'Help' at the back of this guide.

Got everything?

- Freestyle 2500 answering machine base
- Freestyle 2500 handset with belt clip
- 2 x NiMH AAA rechargeable batteries
- Battery compartment cover
- Mains power adaptor
- Telephone line cord

In addition, if you have purchased a BT Freestyle 2500 with multiple handsets you will receive the following for each handset:

- Freestyle 2500 charger
- 2 x NiMH AAA rechargeable batteries
- Battery compartment cover
- Mains power adaptor

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Getting started

WARNING
Do not place your BT Freestyle 2500 in the bathroom or other humid areas.

Handset range
The handset reception range from the base is up to 300m outdoors and up to 50m indoors. Thick stone walls can severely affect the range.

Signal strength
The symbol on your handset screen indicates when you are in range. When you are out of range, it flashes and the screen displays OUT OF RANGE.

IMPORTANT
Do not connect the telephone line until at least one of the handsets is fully charged.

The base station must be plugged into the mains power at all times.

Which socket?

Power socket

Telephone line socket

Location

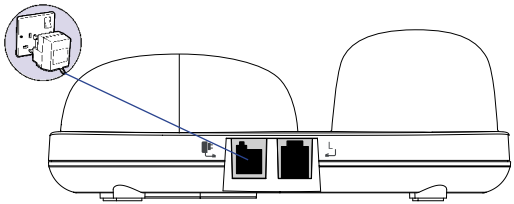
You need to place your BT Freestyle 2500 within 2 metres of a mains power and telephone socket so that the cables will reach.

Make sure it is at least 1 metre away from other electrical appliances to avoid interference.

Your BT Freestyle 2500 works by sending radio signals between the handset and base. The strength of the signal depends on where you site the base. Putting it as high as possible ensures the best signal.

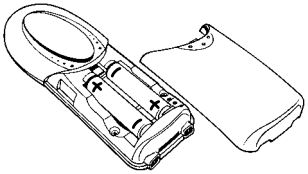
Setting up

1. Plug the mains power cable into the base.



The green Power/In use light comes on and the answering machine is switched On.

2. Insert the 2 x AAA NiMH batteries supplied into the handset. Slide the battery compartment cover into place.



3. Charge the handset for at least 16 hours by placing the handset on the base. The red **Charging** light comes on.

   The handset is pre-registered to the base as HS 1. This is shown on the display. When the handset is fully charged the display shows the symbol.

4. After 16 hours, plug the telephone line cord into your BT Freestyle 2500 base and the telephone wall socket.

Set the day and time

Your BT Freestyle 2500 answering machine automatically adds the day and time to all messages and memos recorded. The default setting is Saturday 12:01pm.

The red Charging light stays on even when the batteries are full charged.

Talk/Standby time
Under ideal conditions, fully charged handset batteries should give about 10 hours talktime or 100 hours standby on a single charge.

Battery low warning
If the symbol is flashing, you will need to recharge your handset before using it.

Battery performance
To keep your batteries in the best condition, leave the handset off the base for a few hours at a time (after the initial 16 hour charge). New NiMH batteries do not reach full capacity until they have been in normal use for several days

Running the batteries right down at least once a week will help them last as long as possible.

The charge capacity of rechargeable batteries will reduce with time as they wear out, so reducing the talk/standby time of the handset. Eventually they will need to be replaced. New batteries can be obtained from the BT Freestyle Helpline 0870 240 3962.

1. Press ***and hold*** **Time/Set** until you hear *"Please set day and time"* and the current setting on the message counter flashes.
2. Press ⏮ or ⏭ to hear and select the day then press **Time/Set** to confirm.

   You can scroll through the settings by holding down the ⏭ button. 1 = Monday, 7 = Sunday.
3. Press ⏮ or ⏭ to hear and select the hour then press **Time/Set** to confirm.
4. Press ⏮ or ⏭ to hear and select the minute then press **Time/Set** to confirm.

   The day and time setting is announced in full.

Check day/time

1. Press ***and release*** **Time/Set**. The current day and time are announced.

Your BT Freestyle 2500 is now ready for use and the answering machine is switched ON.

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Default settings for your BT Freestyle 2500

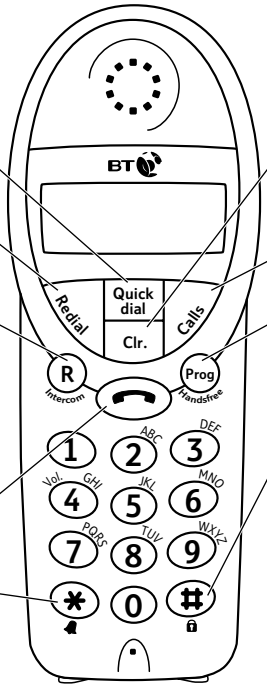
Feature	Setting
Day/Time	Saturday 12:01pm
Answer Delay	Your answering machine will answer after 6 rings.
Audible Message Alert Tone	OFF
Outgoing message	Answer and Record *"Hello, your call cannot be take at the moment so please leave your message after the tone"*.
Answer Mode	ON
Base loudspeaker volume	ON
Base ringer	ON

Voice prompts
While operating your BT Freestyle 2500 from time to time you will hear useful voice prompts.

Helpline
If you have any difficulties setting up your BT Freestyle 2500, please call the BT Freestyle Helpline on **0870 240 3962**.

Getting to know your phone

Handset buttons



Quickdial
Used to store and dial up to 10 numbers, page 19.

Redial
Used to redial one of the last 10 numbers called, page 17.

R/Intercom
Used when connected to a switchboard/PBX page 50, and with some BT Calling Features. Press and hold to make internal calls with another BT Freestyle 2500 handset, page 18.

Talk
Press to make, receive and end phone calls, page 15.

✶/Bell
Press *and hold* to switch the ringer on/off, page 21.

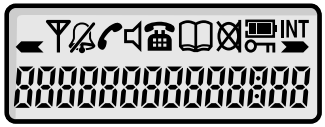
Clr
Used to delete digits, page 15 and to switch Secrecy on and off, page 17.

Calls
Opens the Calls list, page 25.

Prog/Handsfree
Press to activate handsfree (loudspeaker) mode, page 16. Press *and hold* to set menu options.

#/Lock
Press *and hold* to lock/unlock the keypad, page 22.

Handset display icons – These are the symbols you will see on your handset's screen.



	Steady	Flashing		Steady	Flashing
	In range	Out of range		Missed call(s)	
	Handset in use	Incoming call		Battery empty	Battery low
	Secrecy			Battery half full	
	Ring volume off			Battery full	
	Keypad lock on			Directs you back in the calls list	
INT	Making internal call or transferring external call			Directs you forwards in the calls list	

* For these features to work you must subscribe to your Network Provider's Caller Display services.

Base/Answering machine

Page
Page the handset, page 18. Or use to register additional handsets to the BT Freestyle 2500 base.

Time/set
Press to hear the current date/time. Press *and hold* to set new date/time, page 7.

Charging light

Pin set
Set a security code for remote access, page 36.

Select
Select the Answer Mode, page 29.

OGM
Record your own outgoing messages, page 29.

Ans On/Off/Stop
Switch the answering machine on/off, page 26. Stops messages being played, page 33. Press *and hold* to switch the base ringer off or on again.

In-use light

Ans On/Off light

Vol
Adjust the base loudspeaker volume.

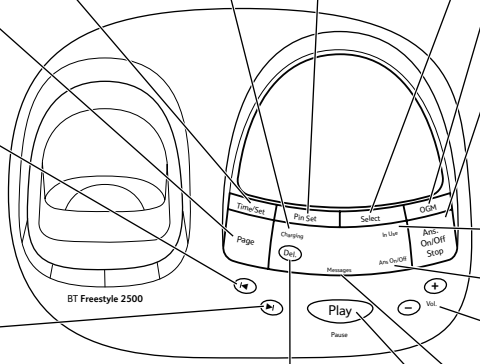
Message counter/Display

Play/Pause
Press to play back messages, press again to pause, page 33. Press *and hold* to record a memo message, page 35.

Delete
Deletes messages, page 33.

</Message alert
Skip backward through your messages, page 33. Press and hold to turn on/off the audible alert when you have new messages, page 32.

>/Answer Delay
Skip forward through your messages, page 33. Press and hold to adjust the number of rings before your answering machine takes a call, page 31.



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Navigating the menus

Your BT Freestyle 2500 handset features an easy to use menu system. Have a look at the menu map on the next page.

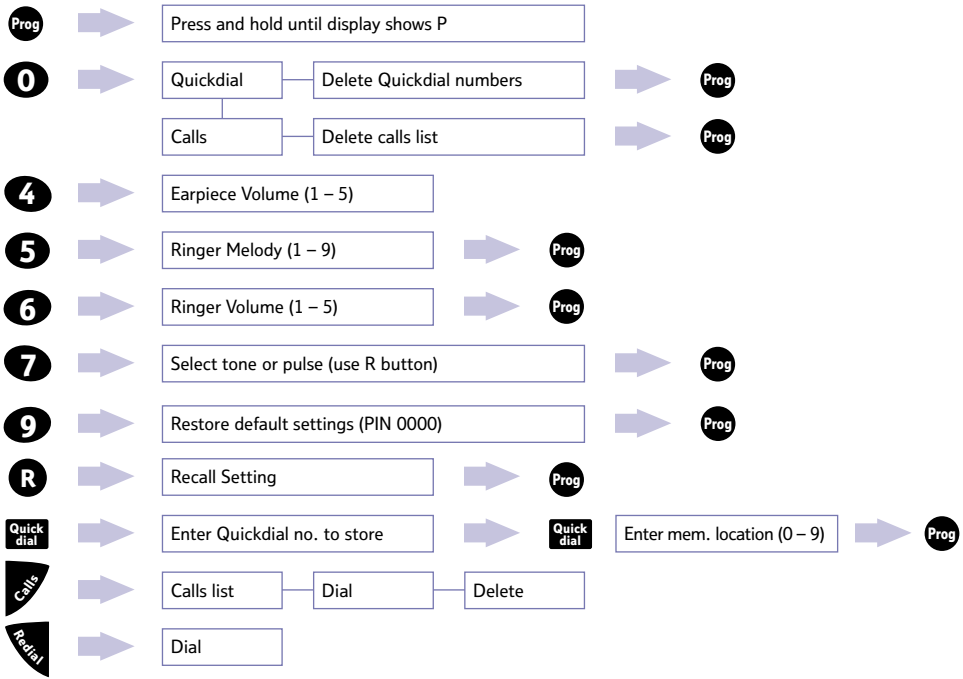
When the handset is switched on and in standby:

1. Press ***and hold*** Prog to open the main menu and select the function you want by pressing 0 - 9 or the Quick dial, Clear or Redial button.

For example, to change the ringer melody:

1. Press ***and hold*** Prog, a P appears in the handset display, then 5. Now select the melody by pressing 1 - 9.
2. Press press Prog to confirm.

Menu map


Prog
Press and hold until display shows P
0
Quickdial
Delete Quickdial numbers
Prog
Calls
Delete calls list
Prog
4
Earpiece Volume (1 – 5)
5
Ringer Melody (1 – 9)
Prog
6
Ringer Volume (1 – 5)
Prog
7
Select tone or pulse (use R button)
Prog
9
Restore default settings (PIN 0000)
Prog
R
Recall Setting
Prog
Quick dial
Enter Quickdial no. to store
Quick dial
Enter mem. location (0 – 9)
Prog
Calls
Calls list
Dial
Delete
Redial
Dial

Using the phone

Make a call

1. Press . The display shows the call timer, e.g. 00:30.

   Enter the telephone number and the number is dialled.

Call timer
Your handset automatically displays the duration of every external call.

Preparatory dialling

1. Enter the number first then press to dial.

Press **Clr.** to delete an incorrect digit.

End a call

1. Press or place the handset back on the base.

Receiving calls

When the telephone rings the icon will flash.

1. Press or lift the handset from the base.

If you have subscribed to a Caller Display service, your caller's number will also be shown. If the number is withheld the display shows - - - - -. See page 24 for more information.

Earpiece volume

There are volume 5 levels to choose from, 1 for low volume, 5 for high volume.

The earpiece volume can only be changed when you are on a call.

1. Press ***and hold*** Prog, then press 4.
2. Press 1 - 5 to select the volume you want.
3. Press Prog to confirm.

If you don't press **Prog**, then after a few seconds the volume indicator will disappear from the display and the new setting will be automatically saved.

Range Indicator
The icon on the display indicates when you are in range of the base. If the symbol flashes and you hear a warning beep, you are out of range and will need to move closer to the base.

During a call press Prog to toggle between Handsfree and the handset.

Handsfree

Handsfree lets you talk to your caller without holding the handset. It also enables other people in the room to listen to your conversation over the loudspeaker.

Make a call in handsfree

1. Dial the number then press Prog.
2. Press to end the call.

Answer a call in handsfree

When the phone rings:

1. Press Prog and the call is transferred to the loudspeaker.

Switch to handsfree during a call

During a call:

1. Press Prog. The call is transferred to the loudspeaker.
2. Press to end the call.

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Secrecy

During a call, you can talk to someone nearby without your caller hearing.

1. Press Clr. The display shows ⊠ and your caller cannot hear you.
2. Press Clr. ***again*** to return to your caller.

Redial

You can redial any of the last 10 numbers called.

1. Press Redial ***repeatedly*** to display any of the last 10 numbers dialled.
2. Press ☎ to dial the number displayed.

To delete numbers from the redial list

1. When the number you want to delete is displayed, press ***and hold*** Clr. until you hear a beep.

   The next number in the list is displayed.

Paging calls cannot be answered by a handset.

Stopping paging at the handset stops that handset only.

Page the handset(s)

You can alert handset users that they are wanted or locate a missing handset.

1. Press **Page** on the base. The handset(s) ring.
2. Press **Page** on the base or any button on the handset to stop ringing.

Internal calls

If you purchased the BT Freestyle 2500 Twin, you can make internal calls between handsets.

1. Press ***and hold*** R until the display shows HS and INT. Enter the number of the handset you want to call. The other handset will ring.
2. Press the end call button to end the call.

Transferring calls

If using the BT Freestyle 2500 Twin, you can transfer an external call to the other handset.

1. During an external call, press ***and hold*** R until the display shows HS and INT. Enter the number of the handset you want to call. The other handset will ring.
2. When it answers, press the end call button to transfer the call.

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Quickdial directory

You can store up to 10 numbers in the directory of each of your Freestyle 2500 handsets for quick and easy dialling. Numbers can be up to 18 digits long.

Store a number

1. Press ***and hold*** Prog then Quick dial. Enter the telephone number you want to store.
2. Press Quick dial then the Quickdial location (0 – 9) you want to store the number in.
3. Press Prog to confirm.

Press Clr. to delete an incorrect digit.

If the number you store has more than 9 digits, the display shows ≡.

Dial/view a number

1. Press Quick dial to open the directory.
2. Enter a Quickdial location 0 – 9 using the keypad.
3. Press ☎ to dial a displayed number.

   Or

   Press Clr. to return to standby.

Edit/delete a number

1. Press Quick dial then the location (0 – 9) of the number you want to edit or delete.
2. Press ***and hold*** Quick dial for 3 seconds.
3. You can now move the cursor using the Redial and Call buttons, delete digits using the Clr. button and insert digits using the keypad. To delete the whole number, press ***and hold*** Clr..
4. Press Quick dial to confirm.

Delete all Quickdial entries

If you have purchased a BT Freestyle 2500 Twin, entries are only deleted on the handset you are using.

1. Press ***and hold*** Prog, then 0 then Quick dial.
2. Press Prog to confirm. All numbers in the Quickdial directory are deleted.

Handset settings

Ringer melody

There are 9 different ringer melodies to choose from.

1. Press ***and hold*** Prog then 5. The current melody is played.
2. Press 1 – 9 to select your preferred melody.
3. Press Prog to confirm.

Ringer volume

There are 5 different ringer volumes to choose from.

1. Press ***and hold*** Prog then 6. The current ring volume is played.
2. Press 1 – 5 to select your preferred volume.
3. Press Prog to confirm.

Handset ringer off/on

1. Press ***and hold*** * . The display shows 🔕 denoting that the ringer is now off.
2. Press ***and hold*** * again to switch the ringer back on.

Base ringer off/on

1. Press ***and hold*** Ans. On/Off for 10 seconds to switch the base ringer off or on again.

   The default setting is ON.

Keypad lock

You can still answer incoming calls by pressing when the keypad is locked.

You can lock the handset keypad to prevent accidental button presses.

1. Press ***and hold*** #. The display shows . The keypad buttons are now locked.
2. Press ***and hold*** # again to unlock the keypad.

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Restore default settings

This will return your handset to its original settings.

1. Press ***and hold*** Prog then 9.
2. Enter the system PIN number.
3. Press Prog to confirm.

Default handset settings

Earpiece volume	3
Handset ringer volume	5
Handset melody	8
Keypad lock	Off
Redial memory	Empty
Quickdial directory	Empty
Calls list	Empty
Recall	100 ms

Caller Display

IMPORTANT
To use Caller Display you must first subscribe to your network provider's Caller Display service. A quarterly fee is payable.

For more information on BT Calling Features, call BT free on **0800 800 150**.

Caller Display

If you subscribe to Caller Display, you can see your caller's number (provided it is not withheld) on your handset display before you answer the call.

If the caller has withheld their number the display shows the handset number (e.g. HS-1).

Using the Calls list

When a call is not answered or is picked up by the answering machine, your caller's telephone number will be stored in the Calls list. The Calls list holds up to 20 missed calls. Missed calls are indicated by the ☎ icon in the display.

When the Calls list is full, the oldest call will be replaced by a new call, the most recent call will always be at the top of the list. If a caller rings again their number will move to the top of the list.

Ring Back calls will display the number you dialled to request the Ring Back service.

View/dial a number

1. Press Calls. The most recent missed call is displayed.
2. Keep pressing Calls to toggle between the number and the date and time it was received.
3. Press Redial to scroll back through the earlier calls in the list.
4. When the number you want is displayed, press to dial it.

Delete a number

1. When the number you want to delete is in the display, press ***and hold*** Clr. to delete the number.
2. Press Clr. ***again*** to return to standby.

Delete the entire Calls list

1. Press ***and hold*** Prog, then 0 then Calls.
2. Press Prog to confirm. All numbers stored in the Calls list are deleted.

If you have purchased a Freestyle 2500 Twin, Trio or Quad, the Calls list will be deleted on all handsets.

Answering machine

Your BT Freestyle 2500 can digitally record up to 10 minutes of messages. Each message can be up to a maximum of 3 minutes long. You can also record memos for other users of your phone.

You can operate your BT Freestyle 2500 from:

- the base
- remotely from any external Touchtone™ telephone.

Your BT Freestyle 2500 comes with two pre-recorded outgoing messages, one for Answer and Record mode and one for Answer Only mode. You can also record your own outgoing message.

Your BT Freestyle 2500 gives clear voice prompts to help you when using the answering machine.

If you have not already set the day and time, you will need to do this so that you will know when each message was received, see page 7.

Switch on/off

When first connected to the mains, your BT Freestyle 2500 is set to ON and Answer and Record.

1. Press **Ans. On/Off**. The machine confirms by announcing *"Answer on "* or *"Answer off"*.
   When On, the message counter is also displayed.

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Loudspeaker volume

Adjust volume for call screening

The volume ranges from 0 – 7 where 0 = Off, 7 = Maximum.

1. When the base is idle, press + or –, the display shows the current setting.

Adjust volume for message playback

Volume for playback is adjustable in 7 steps. It is independent from Call screening but it is linked to the voice prompt volume.

1. During message playback, press + or –, until you reach the required level.

You can adjust the loudspeaker volume in Standby mode to set the call screening volume and during message playback to set the playback volume.

The base ringer can be switched on and off by pressing and holding Ans. On/Off for 10 seconds.

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Outgoing messages

This is the message your caller hears when the answering machine picks up their call. Your BT Freestyle 2500 comes with two pre-recorded outgoing messages to choose from. You can also record your own outgoing messages.

Answer and Record

This allows your caller to leave a message for you.

The pre-recorded message is *"Hello, your call cannot be taken at the moment, so please leave your message after the tone."*

Answer Only

This does not allow your caller to leave a message.

The pre-recorded message is *"Hello, your call cannot be taken at the moment, and you cannot leave a message, so please call later."*

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Select answer mode

1. Press **Select**. The current answer mode is announced, for example *"Answer and Record"*.
2. Press ***and hold*** **Select** to change the mode, for example to Answer Only.

   When Answer and Record is set and the answering machine is switched on, the display shows the message counter, e.g. 03.

   When Answer Only is set, the display switches between Ao and the number of messages stored.

Record your own outgoing message

Your message can be up to 1 minute long. It replaces the pre-recorded outgoing message, but you can reinstate this later if you wish.

1. Press **Select** to set either Answer & Record or Answer Only mode.
2. Press ***and hold*** **OGM**. Speak your message clearly after the tone.
3. To end recording, release **OGM**. Your message is played back for checking.

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Play/check outgoing message

1. Press OGM. Your current outgoing message is played.

Reinstate pre-recorded outgoing messages

This means deleting your own recorded outgoing message.

1. Press OGM to play the current Answer and Record or Answer Only outgoing message.
2. During playback, press Del. The message stops and the pre-recorded outgoing message is played in its place.

Memory full

If the memory becomes full when a caller is leaving a message the machine announces *"Memory full, thank you for calling"* and hangs up.

When the memory is full, your answering machine will automatically switch to Answer Only mode. You must delete messages to allow for more messages to be recorded, see page 33.

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Answer delay

Answer delay sets the number of times your BT Freestyle 2500 will ring before the answering machine picks up your call. The default setting is 6 rings. You can change this setting to 2-9 rings or to time saver mode.

At the base:

1. Press ***and hold*** ▶| until the current setting is announced (setting flashes), then release.
2. Press ▶| to scroll through the settings, which are announced with each press.

   When you hear and see on the message counter the setting you want, release ▶|. The setting is announced again as confirmation.

Check answer delay setting

1. Press ***and release*** ▶|, the current setting is announced and displayed.

Time Saver
Time Saver can save you the cost of a call when you want to ring in to find out if you have new messages. If your answering machine answers after 2 rings, you have new messages. If you have no new messages it will answer after 6 rings. So if you hear a third ring, you can hang up before you are connected, saving you the cost of a call.

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Working with a fax machine

If your BT Freestyle 2500 is connected to a fax machine, make sure your BT Freestyle 2500 is set to answer the call before your fax machine (the answer delay on BT Freestyle 2500 – 2, 3 or 4 rings is recommended – must be less than the answer delay on the fax). You may need to adjust the answer delay setting on both your answering machine and your fax machine.

The fax machine must be configured to work with an answering machine (check fax machine user guide). It will detect a fax call after it has been answered and take the call off the BT Freestyle 2500.

Audible message alert

When this feature is switched On, your BT Freestyle 2500 will beep regularly to indicate new messages.

1. Press ***and release*** ◀◀, the current setting is announced and displayed.

To switch audible message alert on/off

1. Press ***and hold*** the ◀◀ button. The new setting is announced.

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Message playback

Playing messages

1. Press Play. The machine announces *"You have (n) new messages and (m) old messages"*. Your messages are played, starting with the new messages and then the old. Playback always starts with the first received message.

   During playback, you can choose any of the following options:

   Press Stop at any time to stop playback.

   Press Play to pause playback, press again to resume playback.

   Press ▶| to skip to the next message.

   Press |◀ to replay the current message. Press again to go to the start of the previous message.

If you need to adjust the base volume, see page 27.

Delete individual messages

1. Press the red Del button during playback.
   The machine announces, *"Message deleted"*.

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Delete all old messages

When the machine is idle, press ***and hold*** the red Del button. The machine announces *"All old messages deleted, you have (n) new messages"* and then beeps.

Call screening

You can listen in while your answering machine takes a call. This lets you identify the caller before deciding whether to take the call yourself. You can adjust the call screening speaker volume in idle or during call screening using the + or − buttons. Adjusting the Call screening volume will not affect the message playback volume.

To turn call screening off, set the volume to 0.

When the answering machine takes a call, if you decide to take the call yourself:

1. Press or lift the handset from the base. Recording stops automatically and you can speak to your caller.

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Record a memo

You can record a memo message for other users of the answering machine. Memos are stored and played back just as messages.

1. Press ***and hold*** Play and speak your message clearly after the tone.
2. ***Release*** Play to end recording. The message counter goes up by 1.

Remote access

Keep a note of your remote access code by writing it in the space provided on page 46.

You can operate your answering machine remotely from any Touchtone™ phone by calling your BT Freestyle 2500 and entering a 3-digit security code.

The pre-set code is 321. You can change this for added security.

To change the security code

1. Press ***and hold*** PIN Set. The first digit of your current security code is announced and will flash on the message counter.
2. Use ◀◀ or ▶▶ to change the digit then press PIN Set to confirm. The new digit is announced.
3. You will be prompted to change digit 2 and 3. Follow the procedure above for all 3 digits of your security code.
4. The new security code is announced once the change has been completed.

Switch answering machine on

If you forget to switch on your answering machine, you can do it from another phone.

1. Dial your phone number and after 20 rings your answering machine will switch on.

Time saver
If you have set the answer delay to Time Saver, your answering machine will answer after 2 rings if you have new messages. If you do not have new messages it will answer after 6 rings. This enables you to hang up if you hear more than 2 rings before you are connected, saving you the cost of a call. See Answer delay, page 31.

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Check for messages

1. Dial your phone number. When you hear your outgoing message, press ✱. You will hear "*Please enter your security code*".
2. Enter your 3-digit code.
   Your machine announces, *"You have (n) new messages and (m) old messages, to hear main menu, press 1"*. Press 1 to hear a list of the available commands.

If you enter your security code incorrectly, after the second attempt, your BT Freestyle 2500 will announce: *"Thank you for calling"* and will hang up.

Message playback

When you have accessed your answering machine, you can operate it using the keypad numbers on the phone you are using.

The commands are:

- 2 Play all messages
- 3 Play new messages
- 4 Skip back during messages
- 5 Delete during messages
- 6 Skip forward during messages
- 8 Play outgoing message
- 9 Record a new outgoing message
- 0 Set Answer On or Off
- 1 To hear main menu

If you do not press any button for 8 seconds, your BT Freestyle 2500 announces *"Thank you for calling"* and then hangs up.

Additional handsets

Registering new handsets

You can register up to 5 handsets to your BT Freestyle 2500 base.

If you have purchased a Twin, Trio or Quad the handsets in these packs are pre-registered to the main base.

However, if you purchase additional BT Freestyle 2500 handsets separately you will need to register them to the base first for them to work.

Registering a BT Freestyle 2500 handset

1. Press ***and hold*** the **Page** button on the base for about 10 seconds until the In Use light starts flashing.
2. On the handset to be registered, press ***and hold*** the Menu and Mute together until display shows 65-.
3. Enter the base number. If this is a new handset then the base number is 1, the display shows 65-1 then PIN.
4. Enter 0 0 0 0 and registration starts. When the handset beeps and returns to standby registration is complete.

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Registering another GAP compatible handset

1. Press ***and hold*** the **Page** button on the base for about 10 seconds until the In Use light starts flashing.
2. Set the handset to be registered into registration mode (see user guide for that handset). When it asks for a PIN, enter **0000**.
3. When the handset beeps and returns to standby registration is complete.

De-registering a handset

You can de-register handsets using only BT Freestyle 2500 handsets that are registered to that base (you can't use other GAP compatible handset to de-register a handset).

1. On the BT Freestyle 2500 handset, press ***and hold*** the Redial and **Clr.** buttons together until the handset beeps and displays PIN.
2. Enter **0000**. The display shows PIN0000 and HS-.
3. Enter the number of the handset you want to de-register, for example, **3**. The display shows PIN0000 and HS-3. The handset beeps when de-registration is complete.

Help

New batteries should be rechargeable: Nickel Metal Hydride (NiMH), size AAA, capacity 600mAh.

Spare rechargeable batteries are available from the BT Freestyle Helpline 0870 240 3962.

WARNING
Do not immerse batteries in water or throw them into a fire, or dispose of them with ordinary domestic refuse.

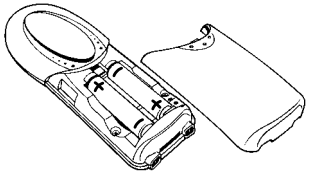
BT accepts no responsibility for damage caused to your BT Freestyle 2500 by using any other types of batteries.

Customer Helpline
If you experience any difficulties please call the BT Freestyle Helpline on 0870 240 3962 or email **bt.freestyle.helpdesk@vtecheurope.com**

Replacing the handset batteries

After a time, you may find that the handset batteries are running out of charge more quickly. This is a standard sign of wear and the batteries will need replacing.

1. Slide the battery compartment cover off. Take out the old batteries and replace with new ones.



No display appears

- The batteries may be flat, dead or incorrectly inserted. Recharge or replace the batteries.

No dial tone

- Is the telephone cord of the base plugged into the phone socket?
- Check that the base station is connected to the mains power and switched on.

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You cannot link up with the base station

- Is the icon shown in the top left hand corner of the display? If so, you may be out of range and need to move closer to the base.
- Check that the mains power cable is connected at the base and switched on.

Handset does not ring

- The ringer volume may be switched off, see page 21.
- Check that the base is plugged into the phone socket and mains power and switched on.

Buzzing noise on my radio, TV, computer or hearing aid

- Sometimes your BT Freestyle 2500 can interfere with other electrical equipment if it is placed too close. It is recommended that you place your Freestyle 2500 at least one metre away from such appliances to avoid any risk of interference.

Calls do not get through to a connected fax machine

- Check that the number of rings before answering is 2, 3 or 4, see Answer delay page 31 and that your outgoing message is kept short.
- Check that the sending machine is transmitting fax tones. Older machines may not do this.
- If you are still having problems, try shortening the silence detection time on your fax machine/fax modem. See your fax user guide for details.

Fax machine interrupts callers trying to leave messages on the answering machine

- The fax may be detecting periods of silence during the incoming message and switching to fax reception mode. Try increasing the silence detection time on your fax machine/fax modem or switch it off completely. See your fax user guide for details.

BT accessories and replacement items

For a full range of accessories and replacement items for BT products please call 0870 240 5522, or visit:

General information

Safety

General

- Only use the power supply included with the product. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone. The item number for the power supply used with the base is 024322.

  The item number for the power supply used with the charger is 009294 (only applicable when you have purchased the BT Freestyle 2500 Twin, Trio or Quad).

- Use only the approved rechargeable batteries supplied. Spare rechargeable batteries are available from the BT Freestyle Helpline on 0870 240 3962.
- Do not open the handset (except to replace the handset batteries) or the base. This could expose you to high voltages or other risks. Contact the Helpline for all repairs.
- Radio signal transmitted between the handset and base may cause interference to hearing aids.
- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.

This equipment is not designed for making emergency telephone call when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.

- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.
- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close. It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

Clean the handset and base with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The product may heat up when the batteries are being recharged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique/veneered wood.

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- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surface.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord from the base for the duration of the storm.

For your records

Date of purchase:

Place of purchase:

Serial number:

For guarantee purposes proof of purchase is required so please keep your receipt.

Enter your BT Freestyle 2500 Remote Access security code here:

[/ /]

(see page 36 for more information)

Guarantee

Your BT Freestyle 2500 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Freestyle 2500 or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship of materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

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Within the 12 month guarantee period:

If you experience difficulty using the product, prior to returning it, please read the Help section beginning on page 40, or contact the BT Freestyle Helpline on 0870 240 3962, 9am to 5.30pm Monday to Friday.

In the unlikely event of a defect occurring, please follow the Helpline's instructions for replacement or repair.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you contact BT's approved repair agent, TecLogic on 01672 564444 or a local qualified repairer.

Technical information

How many telephones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any other telephone line. Your BT Freestyle 2500 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephone may not ring.

With different telephone types there is not guarantee of ringing, even when the REN is less than 4.

Only use approved power supply, item code 024322 for base station or 009294 for charger (only applicable if you have purchased the BT Freestyle 2500 Twin, Trio or Quad).

Only use approved AAA NiMH rechargeable batteries.

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

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Declaration of Conformance

Hereby, Vtech declares that this BT Freestyle 2500 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

For a copy of the Declaration of Conformity, please contact the BT Helpline on 0870 240 3962.

Connecting to a switchboard

This product is intended for use within the UK for connection to public telephone network and compatible switchboards, which support tone dialling and timed break recall. If in doubt please consult your switchboard provider.

Switchboard external line access code

You may need to enter an access code (e.g. 9) in order to get an outside line. So that the switchboard has time to pick up an outside line, you may also need to add a Pause after the access code.

Insert a Pause

1. When storing a number, press ***and hold*** **0** until P appears in the display.

Recall (R)

R is used when connected to certain switchboards/PBXs and some BT Calling Features, or those services available via your network provider.

The default recall setting is option S (100ms) which is the standard setting for the Public Telephone Network and most switchboards/PBXs. Normally, you will not need to change this setting. However, some switchboards/PBXs may require a longer recall, in which case option L (280ms) should be selected.

1. Press ***and hold*** **Prog** then **R** to display the current settings (S).
2. Press **R** to toggle between the two available options, S and L.
3. Press **Prog** to confirm your selection.

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Dialling mode

Your BT Freestlye 2500 is pre-set to tone dialling. You can switch to pulse dialling which may be necessary if you are using your BT Freestyle 2500 with an older style switchboard.

1. Press ***and hold*** Prog then 7. The display shows the current setting T (Tone mode) or P (Pulse mode).
2. Press R to toggle between T and P to display the mode you want.
3. Press Prog to confirm.

The answering machine is free standing only.

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Offices worldwide

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